

December 21, 2010



Mr. E. Todd Parnell
Del Mar Pacific General Contractors
153 N Highway 101 Ste 200
Solana Beach, CA 92075-1196

Dear E. Todd,

Welcome to Community Associations Institute!

Enclosed are your Business Partner membership kit and card.

To enter the Members Only section of the new site, just provide your e-mail address and enter your temporary password, which is your last name with the first letter capitalized. You'll be prompted to create a new password. Even if you're an infrequent visitor, you should change your password without delay, since this will protect the accuracy of your own profile information.

Be sure to take advantage of your many membership benefits including:

- ✓ Marketing and sponsorship opportunities at the chapter and national level.
- ✓ A free listing in CAI's Online National Service Directory. Visit the directory page on www.caionline.org for information on how to add your listing to the directory.
- ✓ Peer networking at the chapter and national level to address issues that affect your business and profession.
- ✓ Finding quality candidates for your business through CAI's online Career Center, featuring our new Job Market recruitment service.
- ✓ Designations—give your clients the confidence that you have the knowledge and experience to serve associations.
- ✓ Numerous Member Discount Programs.
- ✓ An enhanced members-only area of CAI's website including frequently asked questions about state laws and regulations, online chats, a research library, and much more.

We look forward to keeping you connected to CAI and providing exceptional customer service. Our CAI Member Service Center is available toll free at (888) 224-4321 (M-F, 9 – 6:30 EST) to address your questions and requests.

Best regards,

Thomas M. Skiba, MBA, CAE
Chief Executive Officer

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